

FREE COMMUNITY WEBINAR



BEHIND THE AI

*Understanding Research Tools in the
Age of LLMs, RAG, and AI Literacy*

PRESENTED WITH





Bonnie Tijerina
ER&L Founder

AGENDA

- Why Are We Here?
 - Community Feedback
 - Questions We Want Answered
 - Key Areas of Interest
 - Opportunities & concerns
 - Today's Goal
 - Looking Ahead
- Part 1 from Junseon Yoo
- Part 2 from Sanha Kim
- Wrap-Up & Next Steps

WHY ARE WE HERE?

- Growing interest in AI across libraries
- Questions from ER&L surveys
- Need for foundational literacy
- Opportunity for community learning

WHAT WE HEARD FROM THE COMMUNITY

- Keeping pace with technological change
- Improving productivity and efficiency
- Learning practical applications
- Supporting teaching, learning, and research

QUESTIONS WE WANT ANSWERED

- Vendor AI integrations
- Licensing and copyright implications
- Policy and governance
- Real-world implementation examples
- Responsible and ethical use



KEY AREAS OF INTEREST

- Database and vendor AI tools
- Discovery systems
- Work efficiencies
- Collection development
- Staff training and readiness
- Faculty and student support



OPPORTUNITIES

Increased efficiency

New services
and workflows

CONCERNS

Reliability and
hallucinations

Bias and transparency

Trust and ethics

TODAY'S GOAL

BUILDING A FOUNDATION

Develop a shared understanding of AI concepts before diving into strategy, policy, and implementation.



LOOKING AHEAD

FUTURE ER&L PROGRAMMING

- Webinars
- Conference tracks
- Peer learning
- Community discussions
- Workshops





Junseon Yoo
CEO, Pluto Labs



Sanha Kim
CRO, Pluto Labs

THANK YOU

You will receive an email
with the slides and a link to
the recorded video

